



Leader in Passenger Transportation Solutions

Info Zone



Our ALLIANCE with the REV Group will serve our clients well!



The Autobus Thomas product family just keeps getting bigger!

Always attentive to the needs of our clients, the sales team is happy to present two new models:



CTS moteur arrière



Take advantage of the comfort and fuel efficiency of this versatile model featuring a Freightliner chassis, a powerful 6.7L Cummins engine and multiple interior configuration options to meet your needs.

Champion LF – Ford E-450



This vehicle is synonymous with quality, durability and comfort.

Champion LF – Ford F-550



Spirit



This 23-passenger vehicle is ideal for small groups, sightseeing tours, etc. Complete with panoramic windows, it offers enhanced visibility for passengers.

Call us today to find out more about our R.E.V. products!



NEW ONTARIO SALES OFFICE

Ontario

Our new office is located at 179 Main Street in Hawkesbury, Ontario.

In our last newsletter, we told you that our new Ontario sales office would soon be open, and now it is!

The opening of this new office is a logical result of company growth driven by the broad range of vehicles it offers.

NEWS FROM THE SHOP

MANUFACTURER RECALLS ARE IMPORTANT

We take this opportunity to once again remind you of the importance of **MANUFACTURER RECALLS**. They are not always taken care of the way they should.



À titre d'exemple

RECALL

11V-503/TC2011-36
émis le 9 décembre 2011



This **RECALL** concerning vehicle models **C2 2004 and 2005** highlights a potential fire hazard due to possible battery terminal corrosion. Did you know that up to now, 38% of vehicles affected by this recall have not yet been inspected? That's why we recommend that you take care of any recalls as soon as you receive them as it is a matter of safety for everyone.

TWO NEW PEOPLE IN OUR DEPARTMENT

François Fortier has just recently joined our body shop team. He is a class A technician with 15 years of experience under his belt.

Cédric Girard Fortier is an apprentice mechanic. A recent graduate, he is currently working towards Cummins engine certification.

Welcome to our team!



François Fortier



Cédric Girard Fortier

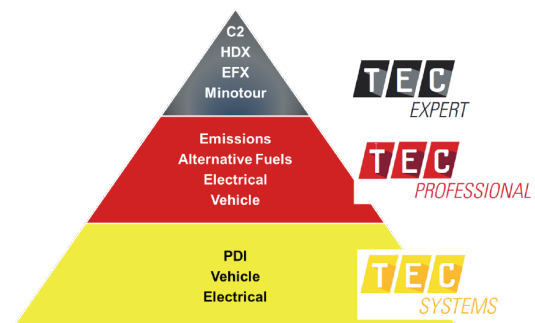
THOMAS ELITE CERTIFICATION (TEC)

To offer you exceptional service in every facet of our company, our employees must take specialized training. **TEC** is an important part of this process.

TEC is a 3-year program for service staff comprised of **3 levels: TEC Systems, TEC Professional and TEC Expert.**

We are currently in the second year of the program and already see great improvements in many areas of our operations.

Thomas Elite Certification



BLAH!

Il y a ceux qui promettent et ceux qui livrent



Lorsqu'on offre
le meilleur véhicule
de sa catégorie
appuyé par
la meilleure garantie
de l'industrie,
nous vous offrons
la tranquillité d'esprit.

BLAH!



**Le C2,
celui qui
vous en offre
le plus!**



- Consommation moindre (le meilleur de sa catégorie)
- Le plus fiable de l'industrie (lorsque votre véhicule est arrêté, il coûte cher)
- Des plans de financement avantageux

**L'acquisition du C2,
une décision payante!**

**autobus
Thomas^{inc.}** 
L'évolution en transport

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Chef de file en solutions de transport de personnes



FROM YOUR PARTS DEPARTMENT

A new team member

Jean-René Mongeau has recently joined our team as an internal sales representative. With close to 30 years of experience as an automotive parts clerk, he will know just what part to recommend for your needs.



A NEW PARTS REBATE PROGRAM!



TRUCK BUCKS is a program that offers you discounts on a list of items that changes each month.

It's free: all you need to do is **register!**

Visit www.truckbucks.com and become a member right away. **It's an easy way to save money!**

IN RECOGNITION OF LYNE THIVIERGE



Recently, a recognition plaque was awarded to Ms. Lyne Thivierge, a **financial services counselor** at Autobus Thomas, for her 15 years of partnership with Daimler Truck Financial who has been offering the right solutions to meet customers' needs since its inception. We are extremely happy to be able to count on a financial partner of this caliber.

Congratulations, Lyne!



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