

# **InfoZone**

Leader in Passenger Transportation Solutions



# The DD5 and the C2 is a winning combination!

The C2 powered by the DD5 is here!
THE FIRST DD5 2020 WAS DELIVERED
IN FEBRUARY 2019!

In fact, we just recently delivered the *very first DD5-equipped C2* to Mr. Léo Viens at **Groupe Léo Viens** in Farnham, Quebec. This marks an important step in the evolution of transportation.

Left to right

Patrice Marcoux, Representative

Léo Viens, (proud owner) Groupe Léo Viens, Farnham (Quebec)

Bernard Dubé, President, Autobus Thomas

## A highly-anticipated province-wide tour



#### WE'RE SETTING OFF TO TOUR THE FOUR CORNERS OF THE PROVINCE.

The arrival of this new engine is extraordinary. Anyone who has tried it will tell you how powerful and smooth it is. Don't forget that this engine is the least polluting and the most fuel-efficient in its category, as evaluated by the Alternative Fuels Data Center of the US Department of Energy, Office of Energy Efficiency and Renewable Energy. What's more, three of our technicians are now DD5 engine-certified.

Over 60 units have already been sold, reserve yours now!







## **World Trans line from REV Group**

Engineered to be lighter, stronger and safer, the World Trans E and General series will meet all your needs and surpass your expectations. Modular construction allows for a quieter, longer-lasting and more fuel-efficient vehicle with less emissions, all wrapped up in one beautiful package.



#### **CHARACTERISTICS**

#### **Technical characteristics**

Exclusive modular construction provides unparalleled flexibility, safety and style

Spacious interior with maximum window visibility enhance the passenger experience

High-strength galvanized steel flooring, roof and walls provides superior durability and rust prevention

Increased seating capacity and improved fuel efficiency are enabled by an incredibly strong and lightweight structure

Fiberglass front and rear caps produce a clean, sleek and modern look

Exceeds FMVSS220, FMVSS214, and 7 Year/200,000 mile Altoona durability requirements





#### **Basio specifications**

Galvanized Steel Structure

**Composite Exterior Panels** 

**Expanded Foam Insulation** 

5/8" Plywood Flooring

**LED Interior Dome lights** 

LED Stop/Tail/Turn/Backup Lights

Tinted 40" x 46" Solid Glass Windows

Rear-View Flat/Convex Mirrors

**Commercial Seats** 

Floor Seat Track

Fiberglass Molded Rear Cap



#### Most popular options

3-Point Seats

3/4" Marine-Grade Plywood Floor

**Expanded Foam Insulation** 

5/8" Plywood Flooring

AM/FM/BT() Radio

Backup Alarm

Backup Camera

**Battery Compartment** 

Colored Flooring

Interior Mirrors

Rear Heater

Rear In-Wall A/C

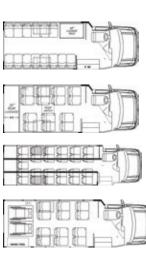
Rear Luggage Wall

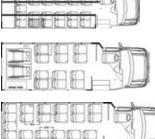
**Reverse Backup Sensors** 

Roof Escape Hatch

Spare Tire

Stainless Steel Wheel Covers









#### **SPECIFICATIONS**

Model	22EN & E	22GN & G	24E	24G	26E	26G	28E
Maximum Passenger Capacity	19	19	21	21	25	16+2	29
Interior Height at Center Aisle	80"	80"	80"	80''	80''	80''	80''
Interior Width	82''/90''	82''/90''	90"	90''	90''	90''	90"
Electric Entrance Door	30''/40''	30''/40''	30''/40''	30''/40''	30''/40''	30''/40''	30''/40''
Overall Height	113.5"/119"	113.5"/119"	113.5"/119"	113.5"/119"	113.5"/119"	113.5"/119"	113.5"/119"
Overall Length with Bumper	266"	272"	288"	294"	314"	320"	334"
Overall Width with No Mirrors	96"	96"	96"	96"	96"	96"	96"
Wheelbase	138''/158''	139"/159"	158"	159"	176"/190"	177"	212"
GVWR		11,500	11,500	12,300	12,300	11,500	11,500
		12,500	12,500	14,200	14,200	12,500	12,500
		14,000	14,000			14,000	14,000
		14,500	14,500			14,500	14,500

#### A wise choice!

World Trans commercial vehicles are backed by the best warranty in the industry. We have several vehicles in inventory, ready to hit the road with the most popular features sought after in the industry.

#### Find out more now!



# Why PLATINUM CERTIFICATION?



#### **AUTOBUS THOMAS**

is the first Thomas Built Buses dealer in Canada to obtain PLATINUM CERTIFICATION.

Over the last three years that Autobus Thomas has been PLATINUM CERTIFIED, this demanding, high-performance program, recognized throughout North America, has pushed us to improve our business practices and to focus on our customer experience, whether it be in the purchase of a vehicle, a part or a visit our service department.

#### This certification has allowed us to:

- Maximize your vehicle's running time by providing you with a quick diagnostic during service calls;
- Optimize our inventory to have the parts you need when you need them;
- Perform quality repairs;
- Communicate effectively and regularly with our clients.

We work to deliver unparalleled service with added value!

**PLATINUM CERTIFICATION** ensures constant and thorough monitoring by the manufacturers of Thomas Built Bus dealers to ensure that they offer extraordinary service in all facets, from maintenance to repairs to customer interaction.

Our reputation is based on our ongoing commitment to exceeding your expectations for both efficiency and quality of service.

As such, Autobus Thomas guarantees the highest level of expertise, professionalism and service quality in *the passenger transportation industry*.

	The 9 Lean Principles – Foundation of Platinum Support				
1	Take the long view — invest in tomorrow's profits today				
2	Go and see				
3	Imagine you were your customer				
4	Only empowered people produce powerful performance				
5	Share openly and borrow proudly				
6	Choose the process focus				
7	Learn quickly from triumphs and from tragedies				
8	Respect, support and challenge your partners and suppliers				
9	Keep it simple!				

### News from the parts department

#### **Nomination**



**Sébastien Laflamme** Parts Manager

Mr. Bernard Dubé, President of Autobus Thomas, is proud to announce the nomination of Sébastien Laflamme to the position of Parts Manager.

Sébastien has been with us for 20 years. He knows better than anyone the service and parts you require each day. Sébastien will focus on improving the parts department, where his extraordinary customer service skills will certainly rub off on his colleagues.

Congratulations, Sébastien, on your promotion. We are pleased to include you in our management team!

#### **New External Sales Representative**

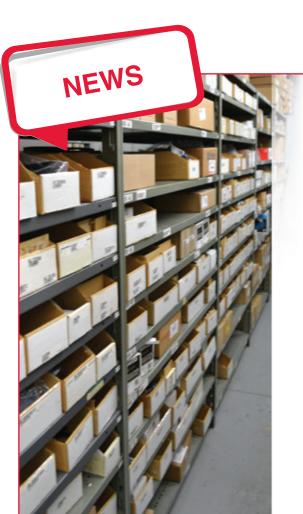


**Steve Murphy** External Sales Representative

We would like to extend a warm welcome to Mr. Steve Murphy, our new External Sales Representative.

Steve brings extensive sales experience in trailer and automotive parts and construction materials to the team. Over the years, he has developed excellent customer relationships. He'll know exactly what you require to satisfy your parts needs.

Give him a call, he'd love to meet you!



#### IMPROVEMENTS TO THE PARTS DEPARTMENT

#### We're building an efficient and enjoyable workplace!

At Autobus Thomas, it's important to us that we create a pleasant workplace environment in which our employees can develop and grow. It's important to our employees to improve our practices and efficiency to boost customer satisfaction. Platinum certification drives them to really reflect upon and examine every aspect of how we operate.

Staff from the shipping department got together to discuss problems they encounter in their work and to find the best solution. After all, who better to find an answer than those who face these challenges day in and day out?

As a result, they reconfigured the shipping department to simplify the packaging process for faster shipping times.

Having employees participate when making changes to the business is very important to us. It's essential to know what they think, especially considering that any changes would involve them directly.

Finally, in an effort to improve your Autobus Thomas client experience, I encourage you to share any comment or suggest about the parts department with me. By consulting our team and listening to you, our dear business partners, we will only get better.

This is yet more proof that together, we will achieve the high level of service you have the right to expect from Autobus Thomas and, above all, enjoy the best customer experience possible.



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