

December 2015

FL685AB

NHTSA #15V-432 (School Bus)

NHTSA #15V-425 (Non-School Bus)

Transport Canada #15-291 (School Bus)

Transport Canada #15-290 (Non-School Bus)

## Copy of Notice to Owners

### Subject: TBB Emergency Door Handles

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.  
This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, has decided that a defect which relates to motor vehicle safety exists on specific Vista and TL960 vehicles and on Saf-T-Liner Conventional, ER, MVPEF, EFX, MVPER, FS65, C2, and HDX vehicles manufactured February 5, 2001, through May 29, 2012.

The stem which joins the outside emergency door handle to the door opening mechanism may corrode. Excessive material loss of the stem due to corrosion could result in the outside handle separating from the door mechanism while trying to open the door from the exterior of the bus. In the event of an emergency, opening the emergency door from the outside the bus may cause the handle to separate from the opening mechanism, potentially delaying evacuation and increasing the risk of injury to vehicle occupants.

The emergency door handles will be inspected and replaced as needed.

**To arrange for repairs, you should contact your local Thomas Built Buses dealer immediately.** Thomas will remedy this defect without charge. The repair should take approximately two hours, depending on your vehicle, and will be performed at no charge to you. To find a dealer in your area please go to [www.thomasbus.com](http://www.thomasbus.com).

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. For further information, please contact the Warranty Department at the number below.

If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 3274236 (TTY: (800) 424-9153); or to <http://www.safercar.gov>. In Canada, you may contact Transport Canada road safety, 80 rue Noel, Gatineau, Quebec J8Z 0A1 or call (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT  
Enclosure